

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Roper St. Francis Healthcare follows federal civil rights laws. We do not treat people differently because of their race, color, where they come from, how old they are, if they have a disability or their sex, which includes being pregnant, sexual orientation and gender identity.

We provide free help so everyone can understand and take part in their care, including:

- Qualified sign language interpreters
- Written materials in large print, audio or digital formats
- Help in other languages (like interpreters and written translations)

If you need any of these services, ask any employee or email us at Section1557@rsfh.com.

If you have any concerns or feel that Roper St. Francis Healthcare did not give you the help you needed or treated you unfairly, you can contact our civil rights coordinator:

Email: Section1557@rsfh.com

Phone: (843) 402-1067

Address: 8536 Palmetto Commerce Parkway, Ste. 301, Ladson, SC 29456

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal. This is available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

(800) 368-1019 • (800) 537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

You can find this notice online at rsfh.com/disclaimer-and-privacy/.